

# Mesures de sécurité pour protéger la santé de nos clients

## *Staying safe and well at our Hotel*

Dear Customer,

We are pleased to inform you that we have taken all the health and safety measures requested by the competent authority in order to guarantee total security to our guests and staff.

We ensure compliance with the hygiene standards in common areas, rooms and within contacts with our team, so that you can enjoy your holiday with happiness and ease.

You will be able to personally check these procedures at your arrival in hotel without giving up any comfort.

## **Our health and safety procedures are as follows:**

- Continuous cleaning and sanitizing of all areas, rooms, halls and meeting points.
- Deep and careful disinfection of all surfaces that you can possibly touch (door handles, lifts, welcome desks, toilets, etc... ) several times a day.
- Protection devices for all our staff.
- Hand sanitizer located in different areas.
- Staff highly trained in security procedures.
- Streamlining measures for check-in and check-out.
- Room service on request.
- Personal protection devices available for guests on request.

We are happy to welcome you: Your Wellness is our main task.